
Psychiatric Consultation Services in a Local Hospital:

Partnering to Improve Psychiatric Services

Anthony G. Carraway, M.D.
Sandhills Center Medical Director

Tremonteo Crawford, MSN, RN
Randolph Hospital

Kenny Burrow, MS, CEO
Therapeutic Alternatives, Inc.

Randolph Hospital

- Formed in 1928
- Remains as independent, not for profit community hospital
- Located in the heart of the Triad
- 145 Licensed Bed Facility with
 - 6,677 Admissions
 - 106,034 Outpatient Procedures
 - 38,950 ED Visits
- Between 2007 and 2010, the number of mental health patients has grown over 20%.....to **2200** Behavior Health Visits this past year
- The Transitional Unit



Why Should You Be Concerned?



Brief History

Partnering to Improve Psychiatric Services

- **July 2011** – Pilot project developed in partnership with:
 - Therapeutic Alternatives (direct service provider)
 - Randolph Hospital (local hospital)
 - Sandhills Center (LME)
 - **Project Offers:**
 - Direct psychiatric consultation services to the local hospital Emergency Department
 - Psychiatric consultation to the ED including mental health assessments, assisting Emergency Department with disposition, follow up, community collaboration and support for consumers under Involuntary Commitment
 - **Project Cost:**
 - \$50,000 for psychiatric consultation
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Brief Overview

Partnering to Improve Psychiatric Services

- **Daily psychiatric consultative rounds in the ED targeting:**
 - Complex behavioral concerns, medication management, acute psychosis, withdrawal and/or substance abuse related questions, and/or specific questions of safety regarding disposition
 - **Psychiatric Consultation and Triage with:**
 - Major Emergency Department
 - Minor Emergency Department
 - Transitional Unit
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Brief Overview

Partnering to Improve Psychiatric Services

The Physician Perspective

THIS MODEL BUILDS UPON THE HISTORICAL SUCCESS
OF FACE TO FACE PHYSICIAN COLLABORATION.



Brief Overview

Partnering to Improve Psychiatric Services

Realized Benefits

- Clinicians consult with psychiatrist face-to-face
- Psychiatrist able to prescribe medications, resulting in quicker alleviation of symptoms
- Psychiatric hospital more receptive to admitting with psychiatrist's notes
- More admissions to three-way contract beds and other community hospitals
- Reduction in number of people going to state hospitals
- Patients and families more content
- More secure environment by virtue of being able to consult with the psychiatrist

Questions?
